

Report Card For

## THEO'S AUTOMOTIVE

Dear Mr/Ms

*Pearson*

We are constantly seeking new ways to improve our quality of service.  
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☐ Same ☐ A bit higher ☒ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments

*I recommend Mr. Vaughn to you for his automotive service based on the good job you have done on my car.*  
*HERMAN PEARSON*

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## THEO'S AUTOMOTIVE

Dear Mr/Ms

*Drury*

We are constantly seeking new ways to improve our quality of service.  
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments

*I am glad to find a good mechanic in the area. Keep up the good work. I'll be bringing you another car next week.*

Report Card For

## THEO'S AUTOMOTIVE

Dear Mr/Ms

*McDonald*

We are constantly seeking new ways to improve our quality of service.  
Your honest input and opinion will be greatly appreciated.

- 1) Our front desk or phone service? ☒ Excellent ☐ Average ☐ Poor
- 2) Was our original estimate in line with final billing? ☒ Same ☐ A bit higher ☐ Lower
- 3) Were you satisfied with our work? ☒ Excellent ☐ Average ☐ Poor
- 4) Would you come back and tell your friends about us? ☒ Yes ☐ No

Comments

*Great customer service and provide excellent service at a fair price. Thanks!*